

Schullehrplan Fachenglisch

Systemgastronomiefachmann/-frau EFZ ab 2025

1. Lehrjahr, 2. Semester (1 Lektion/Woche)

Thema	Detail
Start	<ul style="list-style-type: none">■ Welcome to English class■ Serving customers in different system gastronomy situations
Interaction with guests	<ul style="list-style-type: none">■ Recommending and describing dishes
Special Diets	<ul style="list-style-type: none">■ Dealing with gluten-free and lactose-free diets
Suggestive Selling	<ul style="list-style-type: none">■ Upselling and cross-selling■ Product placement
Selling	<ul style="list-style-type: none">■ Active sales techniques
General Requests	<ul style="list-style-type: none">■ Dealing with general requests from customers
Interaction with guests II	<ul style="list-style-type: none">■ Politeness in system gastronomy